

PRO)SCENE



5 year Care Plus 24,000 hour warranty & performance package ZU650, ZU650+ & ZU850 laser projectors

Laser lifetime of the light source is marketed industry-wide at 20,000 hours. However, manufacturers will not offer a warranty to this level, or give lifespan indications on other parts. When any projector is run continuously or with high duty cycle for a period of years, some internal components begin to wear affecting reliability and brightness.

The Solution

Optoma offers a Care Plus warranty package designed for very high duty operation, specifically for the ZU650, ZU650+ and ZU850 models. It ensures higher average brightness and exceptional reliability over an extended period of up to 5 years or 24,000 hours.

This package has the added benefit of a preventative maintenance service at 12,000 hours which will return the performance back to the day it was manufactured.

12,000 hour re-manufacture service

1. Replacement of laser light source – restores original brightness
2. Replacement of critical components and moving parts – restores reliability to that of a new projector
3. Internal inspection and cleaning – ensures continued optimum operation

Valid countries*

This warranty is valid in the following countries: UK, France, Germany, Netherlands, Denmark, Italy, Spain, Sweden and Poland.

Warranty period**

Following this preventative maintenance service, the projector warranty is reset to include an additional 12,000 hours and 2 years warranty on the projector, giving a total warranty period of up to 24,000 hours or 5 years (whichever comes first) on both the projector and light source. 24,000 hours is almost 3 years of continuous operation.

Notes

The projector unit needs to be returned to an Optoma service centre for the maintenance. During this maintenance period a loan unit can be provided if required***. The target to complete the service and return the unit to the customer is 7 working days unless agreed otherwise.

This warranty is supplemental to the standard warranty, the terms and conditions of which can be found on the Optoma website.

The preventative maintenance warranty can be purchased within 30 days of the applicable projector purchase and can be redeemed at any time before a unit has reached 12,000 operational hours. The shipping costs of the unit both to Optoma and back to the customer are included in this warranty.

*Other countries available on request. Additional fees may apply.

**The standard Care warranty is up to 12,000 hours or 3 years (whichever comes first) for the projector, and is up to 12,000 hours or 5 years (whichever comes first) for the light source.

***Additional fees may apply.